

24<sup>th</sup> November 2025

Dear Dr. Christopher,

I would like to express my deepest appreciation for the exceptional care provided to my wife during her recent ear surgery on 10th October 2025. This was an important moment for our family, and your professionalism, clarity, and compassion gave us great comfort.

From the beginning when we first met with you in February 2025, you took the time to explain the surgery process with patience and detail. You helped us understand the nature of the condition, the reason the Mastoidectomy was necessary, and what the procedure would involve. You clearly described how you would carefully remove the infected tissue, ensuring the ear structures were protected. Your explanation of the risks, expected outcomes, and post-surgery care was honest yet reassuring, allowing us to feel fully informed and confident in every step. You were always available to address any questions or concerns we had post-surgery.

During the operation and recovery, your dedication and attentiveness were truly commendable. You treated my wife with genuine care, ensuring her comfort, safety, and emotional well-being. Your follow-up guidance on how to manage recovery at home, what symptoms to watch for, and how to support proper healing has been incredibly helpful.

Thank you for your patience, your kindness, your skill and your commitment to your patients. We are sincerely grateful for everything you have done to help my wife heal and regain her comfort.

My thanks also to your assistant. She was always there to give us a reassuring kind word.

God Bless you and your family.

With heartfelt gratitude,

Kind Regards,



**Glen Miranda (Husband)**

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